



GENERAL NETWORKS' SharePoint Optimization Solutions

SharePoint offers a rich collaboration and document management platform that organizations can leverage for a broad range of business needs. Ensuring your SharePoint is fully optimized will help realize improved communications, productivity and user satisfaction while decreasing costs. General Networks can optimize your SharePoint deployment, implement new features and provide ongoing support to ensure that your SharePoint infrastructure is healthy, compliant and integrated into your critical business processes and systems.

General Networks specializes in planning, implementing, customizing, optimizing, and supporting SharePoint solutions that meet your organization's unique needs.



Environment Assessment

Each engagement begins with a SharePoint Environment Assessment. During this step, we meet with your IT team and business stakeholders to examine any existing configuration of SharePoint.

We will examine:

- SharePoint logical, physical and information architecture
- Usage and storage load
- Areas of poor functionality that are slowing down your business processes
- Staff training and readiness to take advantage of the full offerings of SharePoint
- Which SharePoint best practices have been adopted
- Stakeholder concerns such as data security, ROI, and business process integration options
- Which licenses are required and how to eliminate license redundancy



Environment Report

Next, we'll provide your organization with a series of recommendations that will enable you to harness the full functionality and capabilities of SharePoint.

These recommendations will cover:

- Infrastructure improvements, software upgrades, and security and business continuity options
- How to improve existing IT governance processes
- Best practice SharePoint server configurations
- Improving the user experience by leveraging out-of-the-box features and third-party products
- System consolidation and modernization, including how to migrate from a legacy DMS to SharePoint, upgrade to SharePoint Server 2016 or move to Office365

After reviewing the report we can work with your IT team and stakeholders to implement the recommendations and support your team through consulting services and solution support.



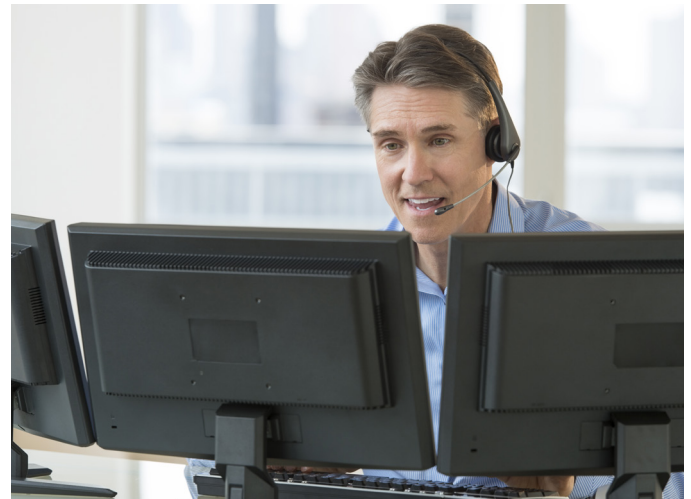
Consulting Services

Our team of Microsoft certified SharePoint architects, farm administrators and developers are available to install and configure SharePoint Server, remediate existing installations, deploy add-ons, develop custom features, create new SharePoint sites and improve existing ones, migrate content, plan and implement governance, and provide training to users, site owners and IT personnel. During the course of a project we engage with IT and business stakeholders to gather requirements, review design recommendations, perform testing, prepare documentation and training materials, and drive adoption.

General Networks is here to help.

General Networks is here to assess how to best deploy, optimize and support a SharePoint solution for your organization.

Contact us today for a complimentary consultation.



Solution Support

SharePoint Server works best when it's monitored and maintained, but requires expertise many Windows Server and domain administrators don't possess. With our Solution Support option, you won't need to worry about maintaining SharePoint. Instead, you can focus on supporting your users.

Our Solution Support includes:

- Regular monitoring of the SharePoint server environment for health alerts, outstanding SharePoint updates, usage and storage metrics
- Quick resolution of SharePoint server issues
- Assessment and recommendations to correct problems that have caused repeated issues and outages
- Resolving cross-functionality issues with Windows, SQL Server, and other desktop apps
- Monthly KPI reporting of metrics, issues and problems

